

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. CONTRACT ID CODE		
2. AMENDMENT/MODIFICATION NO.		3. EFFECTIVE DATE	4. REQUISITION/PURCHASE REQ. NO.		5. PROJECT NO. (If applicable)
6. ISSUED BY CODE			7. ADMINISTERED BY (If other than Item 6) CODE		
8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)			(X)	9A. AMENDMENT OF SOLICIATION NO.	
				9B. DATED (SEE ITEM 11)	
				10A. MODIFICATION OF CONTRACT/ORDER NO.	
CODE		FACILITY CODE			

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended, ☐ is not extended.
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted;
or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE
PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment
your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this
amendment, and is received prior to the opening hour and date specified.

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor ☐ is not, ☐ is required to sign this document and return _____ copies to the issuing office.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
_____ (Signature of person authorized to sign)		_____ (Signature of Contracting Officer)	

ATTACHMENT E- RFP QUESTION AND ANSWER MATRIX
Enterprise IT Infrastructure Operations & Maintenance
RFP ED-08-R-0105

Instructions:

Please submit your response by the deadline indicated in Section L.7 of the RFP.

Document - Indicate the Name of Document (RFP, Attachment, Cover Letter, etc.)

Identify the Section Number and Paragraph

* Please note: If the offeror has a general question/comment that does not apply to any Document, Section Number, and/or Paragraph in particular, please include the word "General" under the Document column, and leave the Section Number and Paragraph fields blank.

No.	Document	Section Number	Paragraph	Offeror Questions	Government Responses
1	SF1449	10	N/A	Block 10 defines the NAICS Code as 541519 and the size standard as \$23.0M. The current SBA table of small business size standards defines the size standard for 541519 as \$25.0M. Please confirm the applicable size standard for this solicitation.	See Amendment 3 dated November 12, 2008.
2	RFP	L.10	Tab C	Please provide specific guidance on past performance to be provided for subcontractors. We suggest that up to three past performances be required for all proposed subcontractors.	See Amendment 3 dated November 12, 2008.
3	RFP	PWS, Attachment A	C	Given that 24x7, 365 day operational support is required, will the government provide remote access equipment and remote access capability (VPN) for operations support personnel?	The vendor should assume that GFE equipment and phone lines will not be provided. VPN access and any required specialized software will be provided to cleared operations support personnel.
4	GENERAL			Can you please clarify if 6C level security clearance is needed for all the positions?	Yes, as stated in page 6 of PWS, contractor and subcontractor employees are required to have or obtain high-risk (6C) security clearance.
5	GENERAL			Can you provide a count of the number of server installs done in the last year?	Providing a number here would be misleading since the majority of the last two years was devoted to transitioning from one data center to another. As such, all servers were built out and re-installed as part of the migration, and evergreening activities and other major enhancements were delayed as a result. However, please note that the data center is responsible for hardware build-out and operating system installations. The Infrastructure vendor will be responsible for build-out and configuration of <i>environments</i> within those servers for hosted applications.
6	PortalChangeRequests20080915.xls			The Portal Change Request page header says "Enterprise Portal Infrastructure Outstanding Requests". Can FSA provide a full list of all service requests that were completed during the same period?	Please refer back to solicitation documentation for all information that is currently available.
7	Solicitation Technical Attachments			Can FSA provide change request information for the ITA environment similar to that provide for the Enterprise Portal Infrastructure in PortalChangeRequests20080915.xls?	Please refer back to solicitation documentation for all information that is currently available.
8	Solicitation Technical Attachments			Can FSA provide change request information for Security Architecture similar to that provide for the Enterprise Portal Infrastructure in PortalChangeRequests20080915.xls?	Please refer back to solicitation documentation for all information that is currently available.
9	Solicitation Technical Attachments			Can FSA provide change request information for Enterprise Service Bus similar to that provide for the Enterprise Portal Infrastructure in PortalChangeRequests20080915.xls?	Please refer back to solicitation documentation for all information that is currently available.
10	Solicitation Technical Attachments			Has FSA develop a project plan showing the high level tasks that will be performed by the successful contractor during the projected period of performance of 11 January 2009 to 10 January 2010?	The work breakdown structure and associated schedules should be proposed by the vendor as part of the proposal.
11	Solicitation Technical Attachments			The technical documentation provided by FSA for ITA, EAI (ESB), and SA provides static information about the environments, but does not provide an indication the level of effort in terms of service requests for the tasks indicated in the Performance Work Statement sections C.1 through C.4, and Appendices B through E. Can FSA provide information on number of service requests, projects and current level of effort performed in support of ITA, EAI (ESB), and SA?	Please refer to the Solicitation Technical Attachments for high-level information about service requests performed on a monthly basis (e.g. Monthly Service Reports). In addition, please refer to the attached ItaEaiSaPerformanceDataFY2008.ppt for paging and service resolution metrics. A description of scope of services performed is included. The vendor should assess level of effort and propose appropriate labor categories and hours according to the vendor's capabilities.

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No.	Document	Section Number	Paragraph	Offeror Questions	Government Responses
12	20080915PortalMinutes.doc			The Portal Minutes documents included in the Portal Redacted Documents folder with the Solicitation Technical Attachments makes mention of a number of Enterprise Portal Core Release activities. Can FSA provide information with regard to the level of effort involved with these tasks?	These activities are related to the open tickets. The list of tickets will include the release the ticket was included in. LOE efforts for these tasks are provided in the PortalChangeRequests20080915.xls attachment.
13	RFP	Vol I - Technical Proposal	Tab C	In the past performance section, If we have a past performance which covers all the four categories, does that count a four past performance references or as single past performance reference?.	It would count as one past performance reference.
14	General			<p>During the Pre proposal Conference, It was mentioned that a prime who is a small business and a sub that is another small business can jointly account for 51% of the work while a large business can account for the rest. We understood that two small businesses one as prime and other as sub can have work share of 26- 25 or 31-20 and account for 51% of the work.</p> <p>However in the Q&A section we find the answer to the first question mentions that the prime has to perform 50% of the work. Can you please clarify?</p> <p>If our understanding is not correct, should the two small businesses form a joint venture and propose as prime supported by a large business or just a Teaming arrangement between two small businesses to act as Prime in this effort is enough.</p>	Please refer to FAR 52.219-6 and FAR 52.219-14
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